

NFPA Privacy Policy

Thank you for visiting the nfpa.com website and reviewing our privacy policy. The information we receive depends upon what you do when you visit our site. We will make every reasonable effort to ensure that any personal information you provide to us is used only for the purposes stated below. While the policy presented here concentrates on information collected by the NFPA web site, it also applies to personal information submitted by other means (such as e-mail, fax, mail, web-based survey tools, and telephone calls).

"Anonymous" information collected on-line

Generally speaking, you can visit the NFPA web site without revealing any personal information about yourself. We do use a third party service to record all server activity which means that every page, image, or other type of file requested by your browser is written into a log file. Each entry in the log contains, among other things, information about the computer you are using to connect to the Internet (its "IP address") and about your browser. It does not, however, tell us anything about you personally. We use aggregate data from the web logs to determine how the web site's resources are being used and to refine its navigational structure. If the need arises, we may use the logs to trace the source of abusive or illicit activity. We do not share our web logs with any outside party. NFPA reserves the right to perform statistical analyses of user behavior and characteristics in order to measure interest in and use of the various areas of the site.

Information collected

We will collect personally identifiable information that you provide to us, including, but not limited to, your name, employer's name, address, telephone and fax numbers, and e-mail address. NFPA may use and store such information in order to notify you of official NFPA business, provide a product or service you requested, secure your membership status, evaluate member and prospective member needs and interests, and alert you of NFPA news, activities, services and benefits. Personally identifiable information may be given to a third party in order to complete a specific business transaction on behalf of NFPA. Contact information from inquiries received by NFPA may be shared with NFPA members to provide a service, satisfy a question, or develop a prospective business relationship.

Several areas of the NFPA web site require that you send us personal information including but not limited to:

- Membership applications
- Event registrations
- Online Store purchases
- Online Member Contact Information and Product Update Areas

This information may also be received by mail, fax or telephone. NFPA uses the demographic and professional information collected on purchases, membership, conference and other forms for aggregate analysis, to personalize aggregate member records for better service, and to create targeted mailing lists. Some of this information (including your name, employer and contact information) is also included in conference attendee lists supplied to other members and exhibitors.

In addition to the primary purpose stated or implied at the time the information is collected, we may use your fax number, email and/or postage mailing address to send you information about NFPA programs or products, surveys, etc. If you supply an e-mail address, we use it to confirm your order, provide requested information, and otherwise respond to your communication. We may also use it to keep you informed about NFPA programs, events and news. We also may use your e-mail address for a purpose indirectly related to the original context (e.g., e-mailing a customer satisfaction survey to those who have made purchases in the on-line store).

Data Security

Online registration and information such as credit card numbers will be secured using a commercially accepted method of encryption. However, while we employ reasonable security measures to protect against the loss, misuse and alteration of the information sent over our Web site, please be aware that no method of electronic transmission is completely infallible, and we cannot guarantee its absolute safety.

NFPA Members

Because of the special relationship we seek to maintain with our members, NFPA sends periodic updates and announcements by e-mail. We may also make an occasional phone call (e.g., to clear up a problem or inquire about a lapsed membership).

Restricted-access web pages

The Members Only section of this web site is restricted to NFPA members and participants in specific programs. These areas require users to log in, usually by supplying a username and password. This information is used to verify that a person is authorized to use a particular resource and to track the frequency of access to restricted-access pages.

Cookies

A "cookie" is a text file, stored on your computer, which includes information that identifies that computer and can be retrieved by our server to create a seamless browsing session. Most cookies used on the NFPA site are deleted when your browser is shut down or in a fixed amount of time, whichever occurs sooner. Members Only pages and other restricted areas use this type of cookie.

Several areas of the NFPA web site may use so-called "persistent" cookies. These files are retained on the user's hard drive after the browser is shut down. For example, most browsers accept cookies by default. If you set your browser to reject all cookies, these areas and others may not function properly. Most browsers have a setting whereby the browser alerts you when a server attempts to place a cookie on your hard drive. You are then given the option of accepting or rejecting it.

Material submitted online

Some areas of the NFPA web site may allow you to submit questions or express your opinions. All submissions become the property of NFPA and may be used by NFPA in its sole discretion. Do not give out more information than what you would like everyone to know.

Links to other web sites

The NFPA web site contains links to other web sites. Please be aware that NFPA is not responsible for the privacy practices or content of those sites. Check the privacy policy of a web site before revealing any personal information.

Exceptions

In certain circumstances, and as an exception to this privacy policy, we may, without notice to you, release information to comply with any valid legal process such as a search warrant, subpoena, statute or court order, or in other special cases, such as, for example, suspected fraudulent or criminal activity, or an attempt to breach the security of NFPA or its web site.

Updating personal information

At any time you may contact NFPA by e-mail, phone or fax to review, correct, or update your personally identifiable information, and to opt-in to, or opt-out of any service. We will provide opt-in and opt-out opportunities as applicable to the service or product being offered.

Privacy policy updates

We have tried to create a privacy policy that is comprehensive, readable, and thorough. Despite our best efforts, we may find it necessary to revise it. NFPA reserves the right to make changes to this privacy policy without advanced notice. The revised policy will be posted online and will be effective immediately. If you have any questions or comments about our privacy policy, please send them to nfpa@nfpa.com.

Acceptance of our Privacy Policy Terms

Using the NFPA Web site indicates your acceptance of our privacy policy. Your continued visits to the NFPA Web site after changes are posted to this policy will signify your acceptance of those changes.

The Privacy Policy posted on this site was updated on or about May 13, 2009.

NFPA's Web Site Rules of Use

In order to keep NFPA's Web site attractive and useful for all users, NFPA requires that all users adhere to the following rules:

1. Respect other visitors to this site. Feel free to express yourself, but do not do anything to injure or harm others. Users are expected to exercise both common sense and courtesy in the messages they transmit from this site. Defamatory, obscene, and other offensive communications are not acceptable forms of communication over this site and could lead to liability for those engaging in such improper communication.
2. Do not use NFPA's Web site to conduct activities that may be illegal. NFPA's Web site may not be used to encourage anything to do with illegal drugs, gambling, pornography, prostitution, child pornography, robbery, spreading computer viruses, cracking into private computer forums, software infringement, trafficking in credit card codes, or other crimes.
3. Do not use NFPA's Web site to defame or disparage any members of NFPA or any other persons.
4. Do not use NFPA's Web site to communicate with competitors about prices or terms of service or otherwise communicate in a way that may provide the basis for an inference that users agreed to take any action relating to prices, services, production, allocation of markets or any other matter having a market effect. Be sensitive to other matters that may raise particular antitrust concern including membership restrictions, codes of ethics, fees, billing practices, product standardization or certification. The same rules against illegal agreements in restraint of trade which apply at members' meetings apply to communications on this site.
5. Do not upload or distribute files subject to trademark, copyright, or other proprietary rights except with the express consent of the owner of the rights.
6. Respect the security of this Web site. Do not attempt to gain access to areas private to NFPA or its members.
7. This site may not be used in a manner that violates the bylaws or any other policies, procedures, rules or regulations of NFPA.
8. Information posted on this site will not be treated as confidential. In fact, since this site's communications may be downloaded without the knowledge of the sender(s), users should use care when posting or sending communications.
9. NFPA reserves the right to modify or change the rules as it determines from time-to-time in the best interests of NFPA.

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Legal Notices

Copyright

All materials and information posted on the NFPA Web site are the property of NFPA, whether or not a copyright notice appears on the screen displaying the information. Users of the NFPA Web site may save and use information contained therein only for personal use. No other use, including reproduction, retransmission or editing, of the information and materials posted on NFPA's Web site may be made without the prior written permission of NFPA, which may be requested by contacting NFPA's headquarters.

Trademark

The names, trademarks, service marks and logos of NFPA may not be used in any manner without NFPA's prior written consent.

Links to Third-Party Sites

Links or pointers on NFPA's Web site to other Internet sites are provided as a courtesy only, and the inclusion of any link does not imply endorsement by NFPA of the site, the individual or organization sponsoring the site, or any product, service or organization referenced on the site. Linked sites (those sites with an address that does not contain "nfpa.com") are not under the control of NFPA and NFPA is not responsible for the contents of any linked site or of any link contained within a linked site, or for any changes or updates to such sites.

Limitation of Liability

In no event shall NFPA or any of its affiliates, or the officers, directors, employees, members, or agents of each of them, be liable for any damages of any kind, including without limitation any special, incidental, indirect, or consequential damages, whether or not advised of the possibility of such damages, and on any theory of liability whatsoever, arising out of or in connection with the use or performance of NFPA's Web site or listservs.

Disclaimers

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