



Field Support Technician

Salary Answers

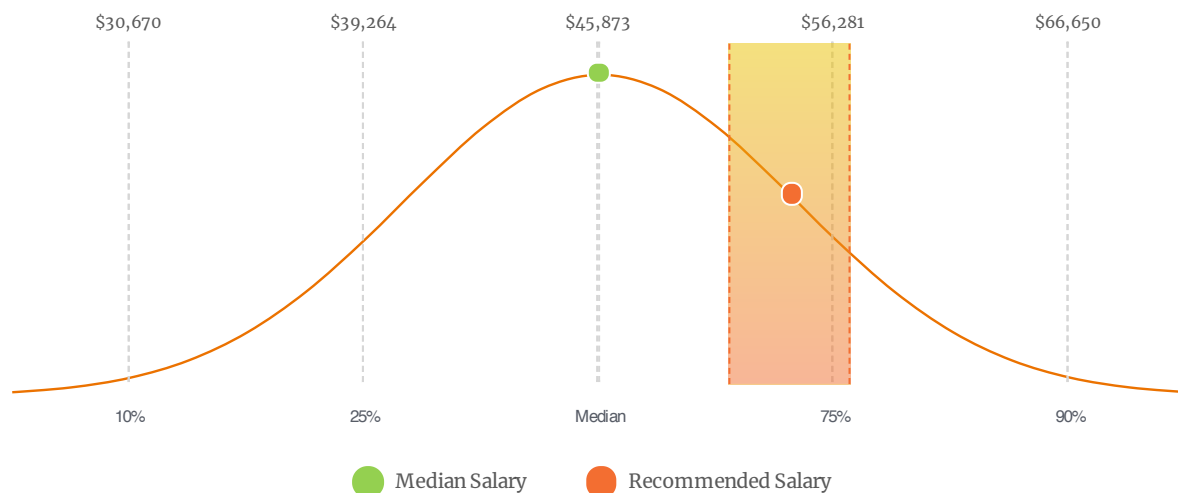
Report Parameters:

Metro Area:	Des Moines-West Des Moines, IA	Education:	Associate's Degree (or other 2-year degree)
Experience:	4 - 6 years	Number of Employees:	50 - 99
Annual Revenue Range:	\$50M - \$200M	Industry:	Fluid Power Pump and Motor Manufacturing

Key Insights



Field Support Technician Recommended Salary



Source: LaborIQ proprietary ATILA® Technology

Recommended Salary Range: \$51,633 - \$57,069

The median salary for the "Field Support Technician" job title in Des Moines-West Des Moines, IA is \$45,873. Based on the criteria selected with 4 - 6 years experience and Associate's Degree (or other 2-year degree), the recommended salary is between \$51,633 and \$57,069.

Talent availability for the "Field Support Technician" job title, matching your criteria in Des Moines-West Des Moines, IA is in significant short supply. Consider boomerang employees or recruiting from other metro areas to fill vacancies in this role. Non-traditional benefits may help attract talent, if your budget is below the recommended salary range.

Why It Matters

The median salary for the "Field Support Technician" job title has remained steady at 0.7% compared with the same time last year. Based on the criteria selected, you can expect to pay 18.0% more than the current median salary. Expect salaries to remain steady through the next four quarters.

It is currently a job candidate's market and will remain that way even as talent supply will remain steady through the next 4 quarters.

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Skills & Job Responsibilities

Job Responsibilities

Answer user inquiries regarding computer software or hardware operation to resolve problems.

Reassemble machines after making repairs or replacing parts.

Converse with customers to determine details of equipment problems.

Disassemble machines to examine parts, such as wires, gears, or bearings for wear or defects, using hand or power tools and measuring devices.

Advise customers concerning equipment operation, maintenance, or programming.

Repair, adjust, or replace electrical or mechanical components or parts, using hand tools, power tools, or soldering or welding equipment.

Align, adjust, or calibrate equipment according to specifications.

Read technical manuals, confer with users, or conduct computer diagnostics to investigate and resolve problems or to provide technical assistance and support.

Travel to customers' stores or offices to service machines or to provide emergency repair service.

Maintain parts inventories and order any additional parts needed for repairs.

Set up equipment for employee use, performing or ensuring proper installation of cables, operating systems, or appropriate software.

Reinstall software programs or adjust settings on existing software to fix machine malfunctions.

Operate machines to test functioning of parts or mechanisms.

Clean, oil, or adjust mechanical parts to maintain machines' operating efficiency and to prevent breakdowns.

Hard Skills

Excel Service Level Technical Support Technical Assistance Recruiting Job Requisition
 Operating Systems Software Systems Computer Systems Desktop Support Installation CompTIA A+
 ASPX React Proprietary Software

Soft Skills

Active Listening Speaking Reading Comprehension Complex Problem Solving Critical Thinking Writing
 Repairing Troubleshooting Judgment and Decision Making Equipment Selection Equipment Maintenance
 Quality Control Analysis Time Management Active Learning Operation Monitoring